

## FAQs for veterinarians

### 1. How does the Desexing and Dental Scheme work?

The current owner of the greyhound applies to GRV, and if approved, GRV will send the veterinary clinic (nominated by the owner) a voucher. The voucher authorises the veterinary clinic to invoice GRV directly, an amount up to the voucher value. If the veterinary clinic does not wish to invoice GRV, the owner can pay the veterinary clinic and be reimbursed by GRV. If a greyhound is presented for desexing without a voucher, please discuss with the owner whether they would like to contact GRV to obtain a voucher.

### 2. When will I be provided with evidence the greyhound is eligible for the scheme?

If an application is approved, you will be provided with a redeemable voucher for the maximum amount approved, at least 24 hours before the scheduled surgery date.

### 3. Can the participant pay the veterinarian and they apply for reimbursement from GRV?

Yes, but GRV will only reimburse the participant for an amount up to the maximum value of the voucher, when submitted with all required paperwork.

### 4. How much money is available under the Scheme?

GRV's Desexing and Dental Scheme offers up to **\$400** (incl GST) towards the desexing and dental treatment of male greyhounds and **\$500** (incl GST) for female and cryptorchid male greyhounds.

The dental must be up to the standard as outlined in the declaration (page 2 of the voucher). If this cannot be achieved within the voucher value, please discuss with the participant before surgery. They will be liable for all costs over and above the maximum amount of the voucher. GRV will not be liable for any monies owing above the maximum value of the voucher.

### 5. What paperwork will I receive to confirm the application has been approved?

You will receive a 2-page voucher with the GRV Desexing and Dental Certificate template on page 2.

You must complete and return page 2 with an invoice, made out to GRV, up to the maximum value listed on the voucher to [welfare@grv.org.au](mailto:welfare@grv.org.au) preferably within 14 days of completing the surgery.

### 6. What if I do not believe the greyhound requires a dental?

If you have conducted a dental examination and are willing to certify the greyhound has good teeth such that it won't likely require any further dental treatment for at least 12 months, then GRV will approve/honour the voucher for desexing only.

### 7. What if I want to split the two procedures?

GRV will honour the total amount of the voucher if you determine, for the health of the greyhound, the two procedures should be completed in separate surgeries. However, the maximum amount of the voucher will remain the same and both surgeries must be completed before the voucher can be redeemed.

### 8. Can the voucher be varied if I discover a male greyhound is cryptorchid?

Yes, contact GRV and we will vary the voucher value for you.

### 9. What happens if a greyhound has already had one testicle removed?

If GRV has been informed, we will let you know on the voucher. GRV recommends you discuss this with the owner of greyhound prior to surgery.

### 10. If there are other procedures that should be undertaken during the same anaesthetic, will GRV pay any additional funds towards those?

No, GRV will only pay for desexing and dental procedures. However, if you wish to undertake other minor procedures, such as lump removal etc, during the same anaesthetic, this will not impact on the redemption of

the voucher. Vaccinations are not covered under the scheme. GRV requests that veterinarians perform a complementary nail clip while under anaesthetic.

**11. Who do I make invoices out to?**

Invoices must be made payable to:

Greyhound Racing Victoria  
46-50 Chetwynd Street  
West Melbourne, Vic 3003

Please ensure your invoice clearly states the Voucher reference and complies with ATO requirements, including an invoice number and date, and your ABN.