

FAQs for participants

1. Is my greyhound eligible for the Desexing and Dental Scheme?

Only registered Victorian participants who are the current pet owner of the greyhound are eligible to apply for the Desexing and Dental Scheme (unless otherwise approved by GRV). Applicants must be willing to pay any additional costs over the maximum limit of the scheme. The surgery must take place at a Victorian veterinary clinic or GRV-approved border clinic. Funding is also available for greyhounds that will continue to race after desexing.

In addition, the greyhound must meet the following criteria:

- Either the greyhound's last racing owner was Victorian-registered, or if not, the greyhound must have raced in Victoria for at least 3 months under a Victorian trainer; and
- Greyhound is currently in the care of a Victorian registered participant.

2. I am a syndicate member, am I still eligible?

Yes, as long as the greyhound is retired to you as a pet and resides with you.

3. I am the trainer of the greyhound, not the current pet owner, can I apply?

The application must be approved by the current pet owner of the greyhound (registered Victorian participant); but if you are willing, you can organise the desexing and present the greyhound to the veterinarian for desexing on behalf of the owner.

4. How do I apply?

Complete an application form and submit to GRV via welfare@grv.org.au ideally at least 5 working days prior to the scheduled surgery. If you cannot complete the form, please ring GRV's Greyhound Welfare and Rehoming department on 03 8329 1100.

5. When will I know my application has been approved?

If approved both you and your nominated clinic will receive a copy of the Desexing and Dental Scheme Voucher, otherwise GRV will notify you within 1 working day after receiving the application.

6. What happens if my application is NOT approved?

If the application is rejected, you will be notified and will be provided with a reason for the rejection.

Your veterinarian will NOT be notified, so it will be up to you to decide if you wish to continue with the surgery, postpone or cancel. It will also be your responsibility to notify your veterinarian of your decision.

7. Can I pay the veterinarian and be reimbursed?

Yes but the intent is that GRV will pay veterinarians directly. If you need to pay the veterinary clinic directly, please obtain a tax invoice, receipt and signed Desexing and Dental certificate.

You will be responsible for paying any additional costs over the maximum value of the voucher.

8. Is there a list of veterinarians who offer a discounted desexing rate?

You can use any veterinarian of your choice, but there is a list of veterinarians who offer discounted desexing at <https://greyhoundcare.grv.org.au/rehoming/discounted-de-sexing-offered-by-veterinary-clinics/>. If in doubt, please ring GRV's Greyhound Welfare and Rehoming department on 03 8329 1100.

9. How much money can I apply for under the scheme?

GRV's Desexing and Dental Scheme offers up to **\$400** (incl GST) towards the desexing and dental treatment of male greyhounds and **\$500** (incl GST) for female and cryptorchid male greyhounds.

For greyhounds that have already been desexed outside of the scheme (evidence must be supplied), GRV will cover up to **\$400** (incl GST) towards dental treatment.

10. What paperwork do I need to provide to the veterinarian?

You do not need to provide any paperwork to the veterinarian. GRV will send the voucher to them directly. You will also receive a copy for your records.

11. What if my greyhound is already retired?

That is great, as long as the greyhound is retired into your name and you are a registered participant, you are eligible to apply for the scheme.

12. My greyhound has already had one testicle removed, is he eligible for the scheme and what do I need to do?

Yes, if your greyhound has already had a single testicle removed, he is still eligible for the scheme. You must inform us on the application form, and you must inform your veterinarian on the day of surgery.

13. Is there any other information I should give GRV or the veterinarian?

Yes, please let the veterinarian and GRV (on the application form) know of any health conditions, previous reactions to anaesthetic, or any history of bleeding (for example) for your greyhound.

14. What if I only want to do the dental?

To receive the dental-only payment, your greyhound must have already been desexed outside of the scheme and you will need to provide evidence of previous desexing to GRV when you submit your application.

15. What if I only want to do the desexing?

Your veterinarian will need to conduct a dental examination of your greyhound and certify that your greyhound has good teeth and will NOT require any dental treatment for at least the next 12 months. Otherwise the dental must be done to be eligible for funding.

16. What if the veterinarian insists I do only one procedure at a time?

GRV will honour the total amount of the voucher if your veterinarian determines, for the health of your greyhound, that the two procedures should be completed in separate surgeries. However, the maximum amount of the voucher will remain the same and both surgeries must be completed before the voucher is redeemed. If in doubt please ring GRV's Greyhound Welfare and Rehoming department on 03 8329 1100 before any surgery is done.

17. Do I need to pay the outstanding veterinary costs for the procedure immediately?

This is between you and the veterinarian.