

FAQs for veterinarians

1. Who is eligible for the Desexing and Dental Scheme?

Only Victorian-registered participants who are the current pet owner of the greyhound are eligible to apply for the Desexing and Dental Scheme. Applicants must be willing to pay any additional costs over the maximum limit of the scheme. The surgery must take place at a Victorian veterinary clinic or approved border clinic.

In addition, the greyhound must meet the following criteria:

- either its last racing owner was Victorian-registered, or if not it must have raced in Victoria for at least 3 months under a Victorian trainer; and
- is retired as pet to a Victorian-registered participant and residing with a Victorian-registered participant; and
- has NOT been rehomed to a third party prior to application; and
- has not and will not receive funding from another state or Code desexing scheme.

2. Can a new owner (member of the community) apply for the scheme?

No, only Victorian registered participants are eligible. If the adopter has chosen to adopt the greyhound entire, they will need to cover the full cost of desexing.

3. How do participants apply?

They must complete and sign an [application form](#) and submit it to GRV via welfare@grv.org.au with any required attachments at least 5 days prior to the scheduled surgery.

4. When will I be provided with evidence the greyhound is eligible for the scheme?

If an application is approved, you will be provided with a redeemable Voucher for the maximum amount approved, at least 24 hours before the scheduled surgery date.

5. What happens if a participant's application is not approved, and they want to go ahead with surgery?

If the application is not approved, the participant will be notified in writing of the rejection at least 24 hours prior to the scheduled surgery date. Veterinarians will not be informed by GRV.

The participant will be provided with the reason for the rejection. Depending on the reason, you may wish to cancel the surgery, reschedule the surgery to allow for the participant to reapply, or go ahead with the surgery. This is a discussion that must be completed between you and your patient's owner.

GRV will not provide any monies if you go ahead with the surgery without a valid voucher.

GRV will not provide any monies if you complete a surgery when a voucher has not been issued.

GRV will not provide any monies where a participant has agreed to pay and then fails to do so.

GRV will not provide any monies above the value of a valid voucher, even if the participants fails to pay.

6. Can the participant pay me and they apply for reimbursement from GRV?

No, GRV will only honour invoices from veterinarians or veterinary clinics for an amount up to the maximum value of the voucher, when submitted with all required paperwork.

7. How much money is available under the Scheme?

GRV's Desexing and Dental Scheme offers up to **\$400** (incl GST) towards the desexing and dental treatment of retired male greyhounds and **\$500** (incl GST) for retired female and cryptorchid male greyhounds.

For greyhounds that have already been desexed (evidence must be supplied), GRV will cover up to **\$400** (incl GST) towards dental treatment.

8. What paperwork will I receive to confirm the application has been approved?

You will receive a 2-page voucher with the GRV Desexing and Dental Certificate template on page 2.

You must complete and return page 2 with an invoice, made out to GRV, up to the maximum value listed on the voucher to welfare@grv.org.au preferably within 14 days of completing the surgery.

If you are not listed as a current vendor with GRV, you will also receive a Vendor declaration form to complete. This must be submitted to GRV either before or with the final paperwork to redeem voucher.

9. What if I the greyhound is already desexed?

If the greyhound is already desexed, they can still be eligible for the dental rebate of up to \$400 (incl GST) as long as the owner can provide GRV with a valid desexing certificate.

10. What if I do not believe the greyhound requires a dental?

If you have conducted a dental examination and are willing to certify the greyhound has a dental grade of 0, such that it won't likely require any further dental treatment for at least 12 months, then GRV will approve/honour the voucher for desexing only.

11. What if I want to split the two procedures?

GRV will honour the total amount of the voucher if you determine, for the health of the greyhound, the two procedures should be completed in separate surgeries. However, the maximum amount of the voucher will remain the same and both surgeries must be completed before the voucher is redeemed.

12. Can the voucher be varied if I discover a male greyhound is cryptorchid?

Yes, contact GRV and we will vary the voucher value for you.

13. What happens if a greyhound has already had a testicle removed?

If GRV has been informed, we will let you know on the voucher. GRV recommends you discuss this with the owner of greyhound prior to surgery.

14. If there are other procedures that should be undertaken during the same anaesthetic, will GRV pay any additional funds towards those?

No, GRV will only pay for desexing and dental procedures. However, if you wish to undertake other minor procedures, such as lump removal etc, during the same anaesthetic, this will not impact on the redemption of the voucher.

15. Who pays any costs above the value of the Voucher?

The participant is liable for all costs over and above the maximum amount of the voucher. It is up to you to invoice them correctly and redeem payment. GRV will not be liable for any monies owing above the maximum value of the voucher.

16. Who do I make invoices out to?

Invoices must be made payable to:

Greyhound Racing Victoria
46-50 Chetwynd Street
West Melbourne, Vic 3003

Please ensure your invoice clearly states the Voucher reference and complies with ATO requirements, including an invoice number and date, and your ABN.