

FAQs for participants

1. Is my greyhound eligible for the Desexing and Dental Scheme?

Only registered Victorian participants who are the current pet owner of the greyhound are eligible to apply for the Desexing and Dental Scheme. Applicants must be willing to pay any additional costs over the maximum limit of the scheme. The surgery must take place at a Victorian veterinary clinic or GRV-approved border clinic.

In addition, the greyhound must meet the following criteria:

- Either the greyhound's last racing owner was Victorian-registered, or if not, the greyhound must have raced in Victoria for at least 3 months under a Victorian trainer; and
- Greyhound is retired as a pet on FastTrack to a Victorian-registered participant and is currently in the care of a Victorian registered participant; and
- Greyhound has not and will not receive funding from any other desexing scheme.

2. I am a syndicate member, am I still eligible?

Yes, as long as the greyhound is retired to you as a pet and resides with you.

3. I am the trainer of the greyhound, not the current pet owner, can I apply?

The application must be signed by the current pet owner of the greyhound (registered Victorian participant); but if you are willing, you can organise the desexing and present the greyhound to the veterinarian for desexing on behalf of the owner. Please ask the owner to note on the application form that you will be presenting the greyhound, not them.

4. How do I apply?

Complete an [application form](#) and submit to GRV via welfare@grv.org.au with any required attachments at least 5 working days prior to the scheduled surgery.

5. When will I know my application has been approved?

You will be advised, at least 24 hours before the scheduled surgery date, of the outcome of your application. If approved both you and your nominated veterinarian/clinic will receive a copy of the Desexing and Dental Scheme Voucher.

6. What happens if my application is NOT approved?

If the application is rejected, you will be notified in writing of the rejection at least 24 hours prior to the scheduled surgery date. You will be provided with a reason for the rejection.

Your veterinarian will NOT be notified, so it will be up to you to decide if you wish to continue with the surgery, postpone or cancel. It will also be your responsibility to notify your veterinarian of your decision.

7. Can I pay the veterinarian and be reimbursed?

No, the intent is that GRV will pay veterinarians directly. Your veterinarian/clinic will need to create an invoice for up to the maximum voucher amount and send it directly to GRV (made out to GRV) within 14 days of the surgery to redeem the voucher.

You will be responsible for paying any additional costs over the maximum value of the voucher.

8. Is there a list of veterinarians who offer a discounted desexing rate?

You can use any veterinarian of your choice, but there is a list of veterinarians who offer discounted desexing at <https://greyhoundcare.grv.org.au/rehoming/discounted-de-sexing-offered-by-veterinary-clinics/>.

9. How much money can I apply for under the scheme?

GRV's Desexing and Dental Scheme offers up to **\$400** (incl GST) towards the desexing and dental treatment of retired male greyhounds and **\$500** (incl GST) for retired female and cryptorchid male greyhounds.

For greyhounds that have already been desexed (evidence must be supplied), GRV will cover up to **\$400** (incl GST) towards dental treatment.

10. What paperwork do I need to provide to the veterinarian?

You do not need to provide any paperwork to the veterinarian. GRV will send the voucher to them directly. You will also receive a copy for your records.

11. What if my greyhound is already retired?

That is great, as long as the greyhound is retired into your name and you are a registered participant, you are eligible to apply for the scheme. In fact, the greyhound **MUST** be retired as a pet to a registered participant to meet the eligibility criteria.

12. My greyhound has already had one testicle removed, is he eligible for the scheme and what do I need to do?

Yes, if your greyhound has already had a single testicle removed, he is still eligible for the scheme. You must inform us on the application form, and you must inform your veterinarian on the day of surgery.

13. Is there any other information I should give GRV or the veterinarian?

Yes, please let the veterinarian and GRV (on the application form) know of any health conditions, previous reactions to anaesthetic, or any history of bleeding (for example) for your greyhound.

14. What if I only want to do the dental?

To receive the dental-only payment, your greyhound must have already been desexed and you will need to provide evidence of previous desexing to GRV when you submit your application.

15. What if I only want to do the desexing?

Your veterinarian will need to conduct a dental examination of your greyhound and certify that your greyhound has a current dental grade of 0 and will **NOT** require any dental treatment for at least the next 12 months.

16. What if the veterinarian insists I do only one procedure at a time?

GRV will honour the total amount of the voucher if your veterinarian determines, for the health of your greyhound, that the two procedures should be completed in separate surgeries. However, the maximum amount of the voucher will remain the same and both surgeries must be completed before the voucher is redeemed.

17. Do I need to pay the outstanding veterinary costs for the procedure immediately?

This is between you and the veterinarian.